



April 9, 2024

Dear Mandated Reporters,

We hope this message finds you well. We understand and share your eagerness to commence our online training, which was originally scheduled to debut in February. We want to express our sincerest apologies for the delay and any inconvenience this may have caused.

Rest assured, we are diligently working to complete the final phase of development for our **Online Mandated Reporter Training**. We recognize the critical importance of this training to both employers and individuals across Michigan, especially considering we are the sole organization offering this essential on-demand service in the state.

As a nonprofit organization, driven by our commitment to safeguarding the children of our state, we are dedicated to providing this training **free of charge**. We embarked on this journey with the noble intention of ensuring the highest quality educational experience for all participants.

However, unforeseen challenges and complexities have led to unavoidable delays in the development process. We want to assure you that every effort is being made to expedite the completion of the training program without compromising its quality.

Your patience and understanding during this time are greatly appreciated. We remain committed to delivering a comprehensive and impactful training experience that meets the needs of our community.

We will continue to keep you updated on our progress and sincerely thank you for your continued support and trust in our organization.

Warm regards,
Billie Ragland
Director of Community Education
CARE House of Oakland County